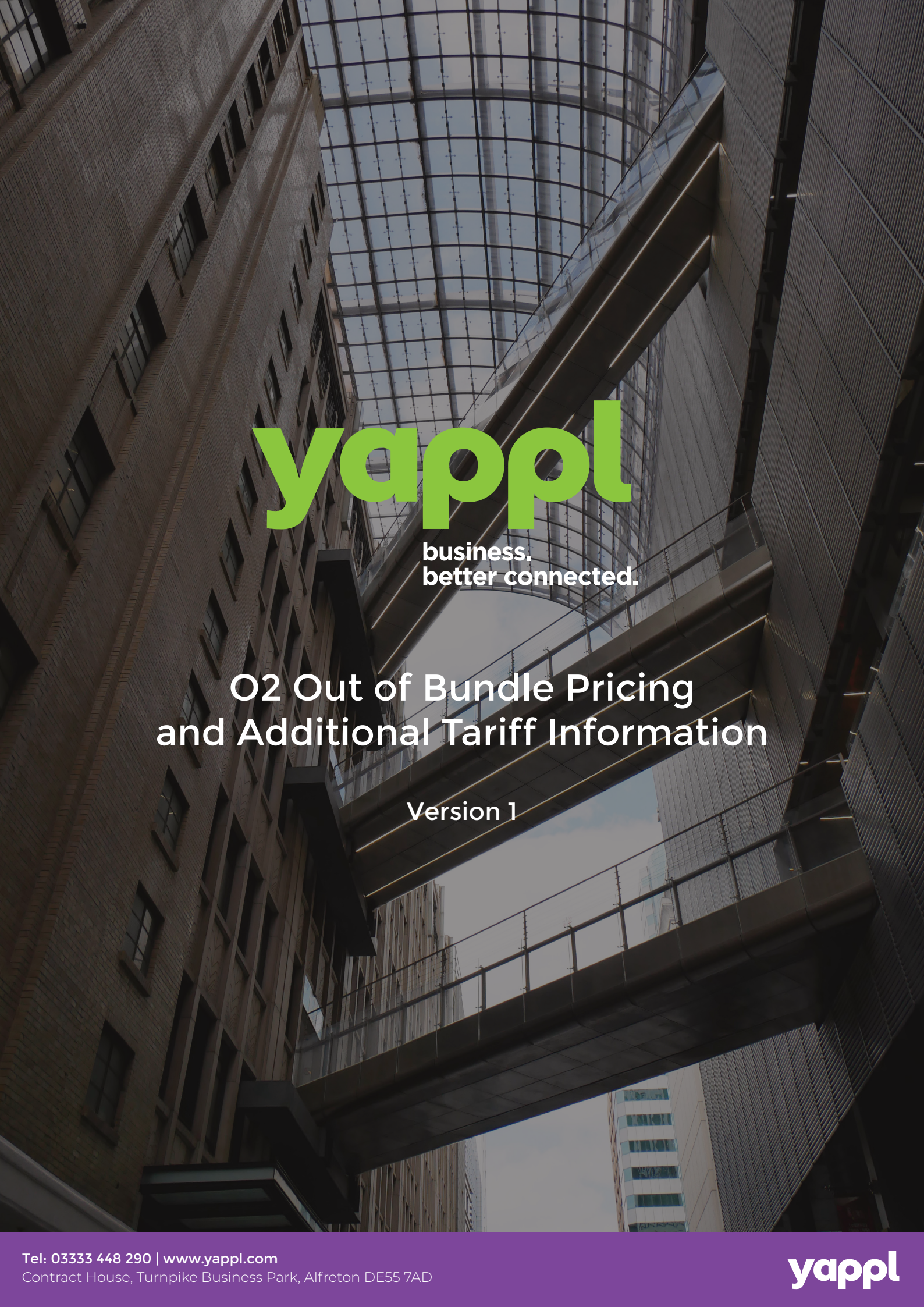


A low-angle, upward-looking photograph of a modern building's interior or courtyard. The image features a large, curved glass skybridge or atrium structure that dominates the upper half of the frame. The bridge has a grid-like metal framework and glass panels. Below the bridge, the building's facade is visible, showing a mix of brickwork and modern glass panels. The perspective creates a sense of height and architectural scale.

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O2 Out of Bundle Pricing and Additional Tariff Information

Version 1

single user options

additional bundles (2019)

Description	RRP Line Rental	Bundle Type	International Zone Covered	Minutes	Texts
O2 International Mins 120	£5.00	Individual	Zone 1 Ireland Zone 2 - Western Europe EU and non-EU	120	n/a
O2 International Mins 500	£15.00	Individual	Zone 4 - USA & Canada Zone 5 - Asia Pacific	500	n/a
O2 International Mins 180	£5.00	Individual	Zone 1 Ireland Zone 2 - Western Europe EU and non-EU	180	n/a
O2 International to Ireland	£4.17	Individual	Zone 1 Ireland	2000	n/a

Description	RRP Line Rental	Bundle Type	International Zone Covered	Minutes	Texts
O2 International Texts 100	£5.00	Individual	Worldwide	n/a	100

Individual International Mins / Texts Bolt-Ons: • Recurring monthly minute and text bolt-ons • Pay as little as 3p per minute for international calls. • Fully flexible: can be added anytime • Once minutes/texts are used, customer pays standard out of bundle rates • No usage alerts once the customer reaches the end of their bundle allowance.

Description	RRP Line Rental	Bundle Type	Messages
O2 50 MMS	£4.17	Individual	50
O2 100 MMS	£6.25	Individual	100

single user tariffs

roaming bundles (2019)

Tariff Name	Data Zone	RRP Line Rental	Bundle Type	Mins/SMS	Data	Repeat Frequency	Out of Bundle Rate
O2 World Daily Data Roaming #	2	£7.50 Per 500MB	Individual	200 Mins /200 Texts	500MB	Unlimited Repeats	n/a
	3	£7.50 Per 200MB	Individual	200 Mins /200 Texts	200MB	Unlimited Repeats	n/a
	4	£7.50 Per 50MB	Individual	Not Available	50MB	Unlimited Repeats	n/a
	5	£7.50 Per 2MB	Individual	Not Available	2MB	Unlimited Repeats	n/a

Switching between zones will generate a daily charge each zone entered.

* Worldwide rates are 600p Per MB unless states in the tables below.

~ Mins and Texts: Incoming calls plus calls within country, to UK landlines and mobiles. Mins and Texts do not repeat with every £7.50 charge, Mins & Texts are a fixed allowance.

call rates

voice calls, internet and messaging from the UK

Destination	Charge per minute
Calls within your O2 account	45p
Calls to other O2 Mobiles	45p
Calls to Landlines (01, 02, 03)	45p
Calls to other UK mobiles	45p
Calls to 0800 and 0808 numbers	Free
Calls to 05 numbers	45p/minute
Picture messages (home and roaming)	40p/minute
O2 to O2 text	20p/minute
GSM WAP	45p/minute
Calls to O2 Customer Services	Free
Text Messages	20p/minute
Video Calls	Data Allowance
Data	Varies
O2 Directory Enquiry Services (118402)	36pmin (ex VAT) access charge + service charge
All the other Directory Enquiry Services	36pmin (ex VAT) access charge + service charge
Calls to 07 and 01 numbers in Jersey, Guernsey & Isle of Man	45p/minute

call rates

data roaming

Summary	Rate per MB
Zone 1 - European Countries	UK rates
Zone 2 - North America	£6.00
Zone 3 - Other Industrial Countries	£6.00
Zone 4 - Other	£6.00
Zone 5 - Other	£6.00
Zone 6 - See Table Below	from £7.00

Bands	Rate per MB	
Band 0	Bahamas, Bhutan, Central African Republic, Laos, Non Terrestrial, Norway - Aeromobile, Norway - MCP (Maritime), On Airways, Samoa, SAO Tome and Principe, Satelite, Solomon Islands, Somalia	£7.00
Band 1	Burundi	£15.00
Band 2	Mali	£23.00
Band 3	Benin, Djibouti, Ethiopia, Guam, Kyrgyzstan, Lesotho, Maldives, Reunion, Syria, Timor, Leste, Maritime	£29.00
Band 4	Brunei	£36.00

call rates

international voice calls from the UK

Region	Zone	Calls (per minute)	Texts
Channel Islands & Isle of Man	0	45p	20p
Ireland	1	54p	30p
Western Europe EU & non-EU	2	125p	30p
Rest of Europe & Turkey	3	125p	30p
USA & Canada	4	125p	30p
Asia Pacific	5	125p	30p
Rest of world	6	125p	30p

call rates

roaming calls whilst outside of the UK

Region	Calling the UK	Calling within these countries	Calling outside these countries	Receiving a call	Sending a text	Sending an audio, video, photo message (MMS)
Western Europe EU and non-EU from 01 May 2016 (Zone 1 & 2)	As per UK rates	As per UK rates	79p	Free	As per UK rates	21p
Eastern Europe (Zone 3)	81p	81p	£1.79	52p	30p	21p
USA & Canada (Zone 4)	90p	90p	£1.79	39p	25p	21p
Asia Pacific (Zone 5)	60p	60p	£1.79	43p	30p	21p
Rest of the world (Zone 6)	£1.20	£1.79 (£1.20 in country)	£1.79	85p	40p	21p

call rates

For calls made in Western Europe the minimum duration is 30 seconds, then charged in one-second increments, rounded to the nearest penny. For calls made elsewhere the minimum duration is one minute then charged in 15-second increments.

All calls received while abroad are charged in one-second increments, rounded to the nearest penny.

call rates

data roaming

Summary	Rate per MB
Zone 1 - European Countries	UK rates
Zone 2 - North America	£6.00
Zone 3 - Other Industrial Countries	£6.00
Zone 4 - Other	£6.00
Zone 5 - Other	£6.00
Zone 6 - See Table Below	from £7.00

Bands	Rate per MB	
Band 0	Bahamas, Bhutan, Central African Republic, Laos, Non Terrestrial, Norway - Aeromobile, Norway - MCP (Maritime), On Airways, Samoa, SAO Tome and Principe, Satelite, Solomon Islands, Somalia	£7.00
Band 1	Burundi	£15.00
Band 2	Mali	£23.00
Band 3	Benin, Djibouti, Ethiopia, Guam, Kyrgyzstan, Lesotho, Maldives, Reunion, Syria, Timor, Leste, Maritime	£29.00
Band 4	Brunei	£36.00

international rates

international voice calls from the UK - countries in each call zone

Zone 0
Channel Islands and Isle of Man
Zone 1
Ireland
Zone 2
Andorra, Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Rep, Slovenia, Spain, Sweden, Switzerland, Vatican City
Zone 3
Albania, Algeria, Bosnia, Croatia, Cyprus, Iceland, Kosovo, Libya, Macedonia, Montenegro, Morocco, Serbia, Tunisia, Turkey
Zone 4
Alaska, Canada, Cocos Islands, Hawaii, Northern Marianna Islands, United States of America (USA)
Zone 5
Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Singapore, South Africa

Zone 6

Abkhazia, Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bora Bora, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep, Chad, Chile, China, Columbia, Comoros, Congo, Congo (DRO), Cook Islands, Costa Rica, Cuba, Curacao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia, French West Indies, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, North Korea, South Korea, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Micronesia, Moldova, Mongolia, Montserrat, Moorea, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Niue, NLD Antilles, Norfolk Island, Oman, Pakistan, Palau, Palestine, Panama, Papua, New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia, Rwanda, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St Helena, St Kitts, St Lucia, Saintinternational Marten, St Pierre & Miguel, St Vincent, Sudan, South Sudan, Suriname, Swaziland, Syria, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos, Tuvalu, Uganda, Ukraine, United Arab Emirates (UAE), Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Wallis & Futuna, Western Samoa, Yemen, Zambia, Zimbabwe, Ships/ferries/Airplane networks.

roaming zones

roaming voice calls & texts countries

Zone	Country
Zone 1	Channel Islands, Guernsey, Guernsey & Jersey, Eire
Zone 2	Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Polynesia, French West Indies, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovakia, Slovenia, Spain, Sweden, Switzerland
Zone 3	Albania, Bosnia & Herzegovina, Honduras, Macedonia FYR, Macedonia, Malaysia, Montenegro, Morocco, NULL, Serbia, Tunisia, Turkey, Turks & Calcos
Zone 4	Canada, USA

Zone	Country
Zone 5	Australia, Hong Kong, Malaysia, New Zealand, Singapore, South Africa
Zone 6	Afghanistan, Algeria, American Territory, Andorra, Angola, Anguilla, Antigua and Barbuda, Antilles, Argentina, Armenia, Aruba, Ascension, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Caribbean Cruise Ship, Cayman Islands, Chad, Chile, Chili, China, Colombia, CONGO (DRO), Congo, Costa Rica, Côte d'Ivoire, Cuba, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, Faroe Islands, Fiji, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guam, Guatemala, Guinea, Guyana, India, Indonesia, Iran, Iraq, Israel, Italy, Territory, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Kosovo, Kuwait, Kyrgyzstan, La Reunion, Lao P.D.R, Lao, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Madagascar, Malawi, Maldives, Mali, Maritime, Mauritania, Mauritius, Mexico, Moldova, Mongolia, Montserrat, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, Nicaragua, Niger, Nigeria, Non Terrestrial, Norway Non Terrestrial, Oman, Pakistan, Palestine, Palestinian, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Qatar, Russia, Rwanda, Samoa, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Sri Lanka, St Kitts & Nevis, St Lucia, St Vincent & the Grenadines, Sudan, Suriname, Swaziland, Syria, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Timor Leste, Togo, Tonga, Trinidad and Tobago, Turkmenistan, UAE, Uganda, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe.

roaming zones

data roaming bundles zones

Europe - Zone 1 (3p per MB OOB Rate)
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Eire, Estonia, Finland, France, French Polynesia, French West Indies, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovakia, Slovenia, Spain, Sweden, Switzerland
North America - Zone 2 (600p per MB or Opt into £7.50 for 500MB for 24 hours)
Canada, United States of America
Other Industrial Countries - Zone 3 (600p per MB or Opt into £7.50 for 200MB for 24 hours)
Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Aruba (also see Jamaica), Australia, Bangladesh, Barbados, Belarus, Botswana, Brazil, British Virgin Islands, Burkina Faso, Cameroon, Cape Verde, Cayman Islands, Chile, China, Colombia, Costa Rica, Cote d'Ivoire, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Gabon, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea Bissau, Guyana, Honduras, Hong Kong, India, Indonesia, Israel, Ivory Coast, Jamaica, Japan, Kazakhstan, Kenya, Korea, Kuwait, Macedonia, Macedonia FYR, Madagascar, Malaysia, Mexico, Moldova, Montserrat, Montenegro, Montserrat, Netherlands, Antilles, New Zealand, Nicaragua, Nigeria, Panama, Peru, Philippines, Qatar, Russia, Rwanda, Saudi Arabia, Serbia, Seychelles, Singapore, South Africa, Sri Lanka, St Kitts & Nevis, St Vincent & the Grenadines (see also Jamaica), Surinam, Suriname Taiwan, Thailand, Togo, Trinidad and Tobago, Turkey, Turks & Caicos, Uganda, Ukraine, United Arab Emirates, Uruguay, Venezuela, Zambia.

Other - Zone 4 (600p per MB or Opt into £7.50 for 50MB for 24 hours)

Algeria, Azerbaijan, Bahrain, Bosnia & Herzegovina, Chad, Congo, Congo (DRC), CONGO (DRO), Congo (RO), Cook Islands, Democratic Republic of Congo, Equatorial Guinea, Falkland Islands, Fiji, Gambia, Georgia, Guiana, Haiti, Iraq, Kosovo, Macau, Malawi, Morocco, Niger, Oman, Pakistan, Papua New Guinea, Paraguay, Sierra Leone, St Lucia, Swaziland, Tanzania, Tonga, Uzbekistan, Vanuatu, Yemen

Other - Zone 5 (600p per MB or Opt into £7.50 for 2MB for 24 hours)

Andorra, Angola, Armenia, Ascension, Belize, Bermuda, Bolivia, Cambodia, Cuba, Faroe Islands, Iran, Jordan, La Reunion, Lebanon, Liberia, Libya, Mauritania, Mauritius, Mongolia, Mozambique, Myanmar, Namibia, Nepal, New Caledonia, Palestine, Palestinian Authority, Puerto Rico, Senegal, Sudan, Tahiti, Tajikistan, Tunisia, Turkmenistan, Vietnam, Zimbabwe

Other - Zone 6 (Not eligible for roaming data bundles)

Bahamas, Benin, Bhutan, Brunei, Burundi, Central African Republic, Djibouti, Ethiopia, Guam, Kyrgyzstan, Laos, Lesotho, Maldives, Mali, Non Terrestrial, Norway - Aeromobile, Norway - MCP (Maritime), On Airways, Reunion, Samoa, SAO Torne and Principle, Satellite, Solomon Islands, Somalia, Syria, Timor Lesle, Maritime

roaming data cap

the rest of world standard data roaming caps for default and heavy users are:-

Standard Data Cap	Data Cap MB	Data Threshold
Rest of world default	6.25Mb	£37.5
Rest of world heavy user	25Mb	£150

The changes will affect customers who have opted out of these bolt ons or customers with connections where roaming bolt ons do not apply.