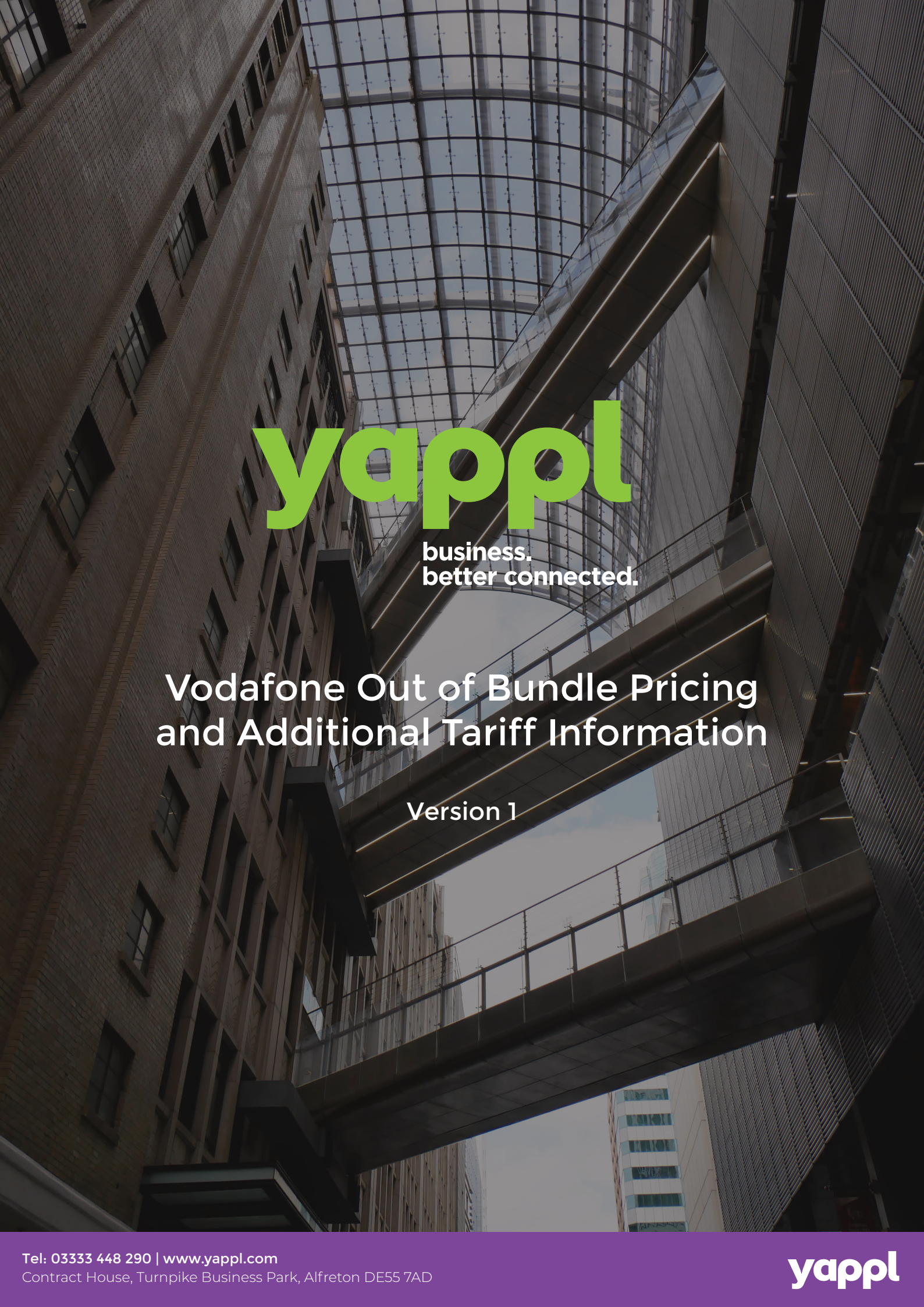


A low-angle, upward-looking photograph of a modern building's exterior. The image features a prominent glass skybridge or atrium structure that spans across the frame, connecting different parts of the building. The architecture is characterized by a mix of brickwork on the left and glass panels on the right. The sky is visible through the glass panels, and the overall lighting suggests a bright, sunny day. The perspective creates a sense of height and architectural grandeur.

yappl

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Vodafone Out of Bundle Pricing and Additional Tariff Information

Version 1

single user plans – tariff rules 2019

included in price plan

a) Unlimited Minutes and Texts

Where tariffs include 'unlimited' allowances, those allowances are truly unlimited. All usage is subject to our general terms and conditions.

a.1 Each Voice Connection on a Vodafone Red 2019 Plans has unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) and standard UK text messages made or sent (as applicable) from and to the UK.

a.2 All other call and text types on the Vodafone Red 2019 Plans shall be charged the out of bundle Charges set out in this Price Plan Guide.

a.3 Calls made through the return call service via voicemail are not included in the Customer's allowance.

b) Inclusive GlobalTraveller

b.1 All Vodafone Red 2019 and MBB 2019 Plans include GlobalTraveller which allows Customer to take their UK minutes, texts and data to Vodafone's Europe Zone for free and to Vodafone's GlobalTraveller Zone for £5 (excluding VAT) a day on all Vodafone Red 2019 and MBB 2019 Plans.

c) International Calls, Texts and Video calls from the UK

c.1 100 International minutes inclusive in VF Red Executive 20GB (5G) Plus (2019), VF 5G Business Unlimited Max Plus

List of countries included in the 100 International minutes:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

c.2 Out of bundle rates for International calls are set out in this Guide below:

d) Inclusive Roaming Fair Usage Policy

d.1 Inclusive European Roaming services in Europe Zone 1 and 2 are intended for use during periodic travel and not for customers roaming across foreign networks on a semi-permanent or permanent basis.

d.2 If Customer or Customer's Users use their mobile in Vodafone's Europe Zone 1 and 2 for more than 50% of the time in any 4 month rolling period, they will receive a text requesting more moderate use of Vodafone's roaming services.

d.3 If Customer or Customer's Users usage in Vodafone's inclusive Europe Zone 1 and 2 continues to exceed 50% as described above, over the 2-week period following the first notification, Customer may be charged for further use or Vodafone may bar them from using its roaming services. Customer will be notified before Vodafone applies the bar.

e) RPI

e.1 Yearly RPI increases on the line rental will apply to these plans. Vodafone will, in April of each year, apply an increase to Access Fees by the Retail Price Index ("RPI") published by the Office for National Statistics in January of that year. If the RPI rate is a decrease, Access Fees will not be adjusted and if that index is not published for the given month, Vodafone may use a substituted index or index figures published by that office for that month.

single user plans

call charges

Standard UK call charges	Cost per minute (1 minute minimum call charge)
Calls to any Vodafone UK mobile, standard UK landline (starting 01, 02 or 03) and UK voicemail	45.84p per minute
Calls to any Channel Islands and Isle of Man mobile and landline (starting 01481, 01534, 01624)	45.84p per minute
Calls to other UK mobile networks	45.84p per minute
Video calling to any Vodafone UK mobile	45.84p per minute
Video calling to other UK mobile networks	46.8p per minute
Video calling to international mobile networks	125p per minute to Europe / 167p per minute to RoW

Standard UK text charges	Cost per message
Standard UK text messages	29.17p per message
Standard UK picture messages	45.84p per message
Standard UK video messages	51.00p per message
Text from UK to International (Up to 160 Characters)	29.17p per message

Non-geographic call charges	Cost per Call
Non-geographic numbers starting 0500	45.84p (exc. VAT) a minute (one-minute minimum call charge)
Non-geographic numbers starting 0871, 0872, 0843 or 0844	Access charge of 45.84p a minute plus a service charge* (one-minute minimum call charge)
Charity numbers	Free
Radio-paging services (starting 076)	45.84p (exc. VAT) a call
Personal numbering services (starting 070)	45.84p (exc. VAT) a minute (one-minute minimum call charge)
Call forwarding services (e.g. 07744, 07755)	45.84p (exc. VAT) a minute (one-minute minimum call charge)
118500, 118404	Access charge of 45.84p a minute plus a service charge* (one minute minimum call charge)
118212	
118118, 118661, 118888	

Premium Rate call charges	Cost per call
Premium rate services (starting 09)	Between 62.5p and £1.88 per minute. Please see the 09 number checker on Vodafone.co.uk for details on which numbers are charged for a call and which are charged by the minute. Please note that there is a one-minute minimum call charge.
Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let you know the cost of the call.	Free to £2.00 every minute (one minute call charge)

Fair usage policy applies to EU roaming calls data and texts.

single user plans

call charges

International calls (standard rate / per minute)
Calls to European countries from the UK charged at 125ppm
Calls to USA and Canada from the UK charged at 167ppm
Calls to Asia Pacific countries charged at 167ppm
Calls to any other worldwide destination charged at 167ppm

Text messages (per message)
International SMS (from the UK to any worldwide destination is charged) 29.17ppm

Video calls
From 46.8p per minute (1 minute minimum call charge) to any destination outside of the UK

Channel Islands and Isle of Man charges
Calls to Channel Islands will be charged at 45.84ppm and will not be decremented from any roaming/ international or domestic bundles

	Make a call PPM	Call to Euro Zone	Call RoW	Receive a call PPM	Sending Texts	Sending Picture Messages	Using The Internet
Europe Zone 1	45.84p	45.84p	200p	0.0p	29.17p	45.84p	£5.42 per 250Mb
Europe Zone 2	45.84p	45.84p	200p	0.0p	29.17p	45.84p	£5.42 per 250Mb
World Zone 1	50p	125p	167p	30p	7p	55p	10p (per Mb)
World Zone 2	100p	125p	167p	60p	25p	55p	10p (per Mb)
World Zone 3	200p	200p	200p	130p	50p	55p	150p (per Mb)
World Zone 4	200p	200p	200p	150p	50p	55p	600p (per Mb)

Regulated Europe:

Making a call to UK or within euro Zone, sending Texts and using data the usage will be taken from the UK bundle allowance then charged these rates as OOB.

In Europe Zone's Vodafone will charge Customer for the call Customer makes in 1 second increments with a 30 second minimum call charge. All calls Customer receive are charged per second.

In USA & Canada Vodafone will charge Customer for the call Customer makes and receives in 1 minute increments with a 1 minute minimum call charge.

In World Zones Vodafone will charge Customer for the call Customer makes in 1 minute increments with a 1 minute minimum call charge. For receiving calls, Vodafone will charge Customer in increments (depending on Customer's price plan) with a minimum call charge.

Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply. If Vodafone is charged an admin fee from a foreign network operator for Customer to receive a text, Vodafone will pass this charge to Customer.

Fair usage policy applies to EU roaming calls data and texts.

mobile broadband

new tariff table

Roaming Zone	Sending Texts	Sending Picture Messages	Using The Internet
Europe Zone 1	29.17p	45.84p	£5.42 per 250Mb
Europe Zone 2	29.17p	45.84p	£5.42 per 250Mb
World Zone 1	7p	55p	10p (per Mb)
World Zone 2	25p	55p	50p (per Mb)
World Zone 3	50p	55p	150p (per Mb)
World Zone 4	50p	55p	600p (per Mb)

end of call rates

mobile broadband section

Global Traveller Countries		
Anguilla	Antigua and Barbuda	Argentina
Aruba	Australia	Barbados
Bermuda	Bonaire	Brazil
British Virgin Islands	Canada	Cayman Islands
Chile	China	Columbia
Dominican Republic of Congo	Costa Rica	Curacao
Dominica	Dominican Republic	Ecuador
Egypt	El Salavador	Ghana
Grenada	Guatemala	Guyana
Haiti	Hong Kong	India
Indonesia	Israel	Jamaica
Japan	Kenya	Lesotho
Mexico	Mozambique	New Zealand
Panama	Peru	Puerto Rico
Qatar	Russia	Saba
Serbia	Singapore	Sint Eustatius
Sint Maarten	South Africa	St Kitts and Nevis
St Lucia	St Vincent	Suriname
Thailand	Trinidad & Tobago	Turks & Caicos
Uruguay	US Virgin Islands	United States of America

global traveller - ALL tariffs

Global Traveller can be added to Vodafone Red plans and Mobile Broadband plans.

A simple international price plan for Vodafone Business customers.

Because you don't have to wait until you're in the office to answer emails, you can respond quickly to new business opportunities and keep existing customers happy. Each day a customer uses their phone from within the Global Traveller Country - whether back to the UK or within the country they're in, they pay a standard connection charge of £5.00 (ex VAT) per day and the rest of the call is charged at their published domestic rate. There's no need to worry about preferred networks and they can even use inclusive minutes from their bundle.

For receiving calls - its just as simple. Customers pay a 0p (ex VAT) for each call answered within a Global Traveller Country for the rest of the world then all calls are charged at standard international rates - so now customers can leave their phone on when they travel for business without the fear that goes with it.

roaming zones

new 'Vodafone 2019 tariffs' euro zones

Europe Zone 1				
Austria	Belgium	Bulgaria	Croatia	Cyprus
Czech Republic	Denmark	Eire	Estonia	Finland
France	French Reunion	Germany	Gibraltar	Greece
Guadeloupe	Hungary	Poland	Italy	Latvia
Liechtenstein	Lithuania	Luxembourg	Malta	Monaco
Netherlands	Norway	Poland	Portugal	Romania
Slovak Republic	Slovenia	Spain	Sweden	

Europe Zone 2				
Albania	Bosnia & Herzegovina	Faroe Islands	Isle of Man	San Marino
Switzerland	Jersey	Guernsey		

Fair usage policy applies to EU roaming calls data and texts.

roaming zones

new 'Vodafone 2019 tariffs' global zones

World Zone 1 (list 1 of 2)				
Afghanistan	Anguilla	Antigua	Argentina	Armenia
Aruba	Australia	Azerbaijan	Bahamas	Bahrain
Bangladesh	Barbados	Benin	Bermuda	Botswana
Brazil	British Virgin Island	Brunei	Cambodia	Canada
Cayman Islands	Central African Republic	Central African Republic	Chad	Chile
China	Columbia	Congo	Costa Rica	Democratic Republic of Congo
Dominica	Dominican Republic	DR Congo	Ecuador	Egypt
El Salvador	Fiji	French Guiana	French Polynesia	Gabon
Gambia	Georgia	Ghana	Grenada	Guam
Guatemala	Guyana	Haiti	Honduras	Hong Kong
India	Indonesia	Iran	Iraq	Israel
Ivory Coast	Jamaica	Japan	Jordan	Kazakhstan
Kenya	Kosovo	Kuwait	Lesotho	Macedonia
Madagascar	Malaysia	Mexico	Micronesia	Moldova
Mongolia	Montserrat	Montenegro	Mozambique	Netherlands Antilles

World Zone 1 (list 2 of 2)				
Netherlands Antilles	New Zealand	Nicaragua	Niger	Nigeria
Pakistan	Palestine	Panama	Papua New Guinea	Paraguay
Peru	Philippines	Puerto Rico	Qatar	Russia
Rwanda	Samoa	Serbia	Singapore	Solomon Islands
South Africa	South Sudan	Sri Lanka	St Kitts & Nevis	St Lucia
St Vincent	Sudan	Surinam	Swaziland	Taiwan
Tajikistan	Tanzania	Thailand	Togo	Tonga
Trinidad & Tobago	Turks & Caicos	Uganda	Ukraine	Uruguay
USA	Vanuatu	Venezuela	Virgin Islands	Yemen
Zambia				

World Zone 2				
Algeria	American Samoa	Belarus	Bolivia	Cameroon
Guinea	Guinea-Bissau	Korea	Kyrgyz Republic	Laos
Liberia	Macao	Malawi	Mauritania	Mauritius
Morocco	Myanmar	Saudi Arabia	Senegal	Seychelles
Sierra Leone	South Korea	Sultanate of Oman	United Arab Emirates	Uzbekistan

roaming zones

new 'Vodafone 2019 tariffs' global zones

World Zone 3				
Andorra	Burkina Faso	Burundi	Cape Verde	Libya
Mali	Namibia	Nepal	Tunisia	Vietnam
Zimbabwe				

World Zone 4				
Angola	Ascension Islands	Australia - Norfolk Island	Belize	Bhutan
Comoros	Cook Islands	Cuba	Djibouti	Equatorial Guinea
Ethiopia	Falkland Isles	Greenland	Guinea - Equatorial	Lebanon
Maldives	New Caledonia	Norway MCP Cruise Ships	On Air	On Waves
Palau	Sao Tome & Principe	Somalia	Syria	Timor
Turkmenistan				

Fair usage policy applies to EU roaming calls data and texts.

roaming zones

red executive 2018 onwards

Global Traveller Countries		
Afghanistan	Andorra	Armenia
Bahrain	Bangladesh	Cambodia
Fiji	Georgia	Honduras
Jordan	Kazakhstan	Korea
Kuwait	Laos	Macau
Macedonia	Malaysia	Moldova
Mongolia	Montenegro	Montserrat
Morocco	Myanmar	Nicaragua
Oman	Pakistan	Papua New Guinea
Paraguay	Philippines	Samoa Western
Saudi Arabia	South Sudan	Sri Lanka
Swaziland	Taiwan	Tanzania
Tonga	Ukraine	United Arab Emirates
Uzbekistan	Vanuatu	Vietnam
Turkey	Albania	Bosnia & Herzegovina

global traveller

These additional countries are only included within Global Traveller for the Red Executive 2018 tariffs, they are not compatible with any other tariff.

roaming zones

Global Traveller Inclusive Countries				
Afghanistan	China	Israel	New Zealand	Sri Lanka
Albania	Colombia	Jamaica	Nicaragua	St Kitts and Nevis
Andorra	Costa Rica	Japan	Oman	St Lucia
Anguilla	Curacao	Jordan	Pakistan	St Vincent
Antigua and Barbuda	Democratic Republic of Congo	Kazakhstan	Panama	Suriname
Argentina	Dominica	Kenya	Papua New Guinea	Swaziland
Armenia	Dominican Republic	Korea	Paraguay	Taiwan
Aruba	Ecuador	Kuwait	Peru	Tanzania
Australia	Egypt	Laos	Philippines	Thailand
Bahrain	El Salvador	Lesotho	Puerto Rico	Tonga
Bangladesh	Fiji	Macau	Qatar	Trinidad & Tobago
Barbados	Georgia	Macedonia	Russia	Turkey
Bermuda	Ghana	Malaysia	Saba	Turks & Caicos
Bonaire	Grenada	Mexico	Samoa Western	Ukraine
Bosnia & Herzegovina	Guatemala	Moldova	Saudi Arabia	United Arab Emirates
Brazil	Guyana	Mongolia	Serbia	United States of America
British Virgin Islands	Haiti	Montenegro	Singapore	Uruguay
Cambodia	Honduras	Montserrat	Sint Eustatius	US Virgin Islands
Canada	Hong Kong	Morocco	Sint Maarten	Uzbekistan
Cayman Islands	India	Mozambique	South Africa	Vanuatu
Chile	Indonesia	Myanmar	South Sudan	Vietnam

global traveller

Global Traveller can be added to Vodafone Red plans and Mobile Broadband plans.

A simple international price plan for Vodafone Business customers.

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For receiving calls - it's just as simple. Customers pay a 0p (ex VAT) for each call answered within a Global Traveller Country for the rest of the world then all calls are charged at standard international rates - so now customers can leave their phone on when they travel for business without the fear that goes with it.

Global Traveller Countries		
Anguilla	Antigua and Barbuda	Argentina
Aruba	Australia	Barbados
Bermuda	Bonaire	Brazil
British Virgin Islands	Canada	Cayman Islands
Chile	China	Columbia
Dominican Republic of Congo	Costa Rica	Curacao
Dominica	Dominican Republic	Ecuador
Egypt	El Salvador	Ghana
Grenada	Guatemala	Guyana
Haiti	Hong Kong	India
Indonesia	Israel	Jamaica
Japan	Kenya	Lesotho
Mexico	Mozambique	New Zealand
Panama	Peru	Puerto Rico
Qatar	Russia	Saba
Serbia	Singapore	Sint Eustatius
Sint Maarten	South Africa	St Kitts and Nevis
St Lucia	St Vincent	Suriname
Thailand	Trinidad & Tobago	Turks & Caicos
Uruguay	US Virgin Islands	United States of America

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international zones

Vodafone international (calling abroad from the UK)

Customers can opt in for £ 5.00 per month (4.17 line rental ex VAT) and use Vodafone International. Service will give discounted call rates to all countries, with the exception of Satellite calls, Cuba, Island of Man and the Channel Islands. Text are charged against the standard rate for an international text.

5p per minute to landlines and 15p per minute to mobiles
Albania, Andorra, Australia, Austria, Bangladesh, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, FYR Macedonia, Germany, Gibraltar, Greece, Hong Kong, Hungary, Iceland, India, Italy, Japan, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, New Zealand, Nigeria, Norway, Poland, Portugal (including Azores and Maderia), Republic of Ireland, Romania, Russia, San Marino, Serbia, Singapore, Slovak Republic, Slovenia, South Africa, Spain (including Balearic and Canary Islands), Sweden, Switzerland, Thailand, Turkey, Vatican City
5p per minute to landlines and mobiles
Canada, China, USA

Vodafone international rates:

Vodafone international call charges will charge for a minimum of one minute when any of the following numbers are called:

10p per minute to landlines and 15p per minute to mobiles
Argentina, Bahamas, Bermuda, Brazil, Egypt, Ghana, Iraq, Israel, Jamaica, Kenya, Korea South, Kuwait, Lebanon, Malaysia, Pakistan, Philippines, Saudi Arabia, Sri Lanka, Taiwan, Trinidad and Tobago, Ukraine, United Arab Emirates, Zimbabwe.
30p a minute to landlines and mobiles
All other counties, excluding Cuba, the Channel Islands and Isle of Man (these are not included in Vodafone International).

roaming zones

ALL Vodafone plans except the for the new 2018 tariffs

euro zones

Vodafone's European roaming zones

Europe Zone 1				
Austria	Belgium	Bulgaria	Canary Islands	Croatia
Cyprus (exc. Northern Cyprus)	Czech Republic	Denmark	Estonia	Finland
France (inc. Monaco)	Germany	Gibraltar	Greece	Hungary
Iceland	Italy (Inc. San Marino and Vatican City)	Ireland	Latvia	Liechtenstein
Lithuania	Luxembourg	Malta	Netherlands	Norway
Poland	Portugal (inc. Madeira)	Romania	Slovakia	Slovenia
Spain (inc. Balearic Islands and Canary Islands)	Sweden			

Europe Zone 2 (Charged at £2.50/each day depending on Tariff)				
Albania	Bosnia & Herzegovina	Faroe Islands	Guernsey	Isle of Man
Jersey	San Marino	Switzerland		

global zones

Vodafone's roaming zones

Asia Pacific		
Australia	New Zealand	Singapore
South Africa	Taiwan	Thailand

USA & Canada	
USA	Canada

Rest of World 1	
All other countries	

Rest of World 2				
Andorra	Belize	Bhutan	Burundi	Comoros
Cook Islands	Cuba	Djibouti	Equatorial Guinea	Ethiopia
Greenland	Laos	Lebanon	Libya	Madagascar
Maldives	Sao Tome and Principle	Solomon Islands	Turkmenistan	Uzbekistan

mobile commercial

airtime margin

airtime margin applies to new, ports, migrations and resigns

Discount from RRP	
Gross revenue (excluding the below)	From 40% see Reseller Target Schedule
NGCS Access Charge	From 40% see Reseller Target Schedule
NGCS Service Charge	0%
Global Traveller charges for calls and Services	20%
Business Traveller charges for calls and Services	20%

global traveller calls & services

The discount will only apply to the charges associated with the GlobalTraveller option. All other calls will remain at your standard discount.

The global traveller daily charge:

You can use your UK price plan allowances to:

- Use data

And call and text to:

- standard mobiles
- standard landlines within the UK and within the GlobalTraveller Country you are roaming in